

NAMH GLOBAL LTD — LEGAL DOCUMENTATION

Privacy Policy

Effective Date: 1 January 2026 | Last Updated: March 2026 | NAMH Global LTD

This Privacy Policy explains how NAMH Global LTD (201cNAMH Global201d, 201cwe201d, 201cus201d, 201cour201d) collects, uses, stores, and protects the personal data of visitors to our website and clients of our trading services. We are committed to handling your personal data with transparency, care, and in full compliance with applicable data protection legislation.

By accessing our website at www.namhglobal.com or opening a trading account with us, you confirm that you have read and understood this Privacy Policy and consent to the collection and use of your personal data as described herein.

1. Who We Are

NAMH Global LTD is incorporated in Saint Lucia under Registration Number 2024-00372, with its registered office at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia. We are the data controller responsible for your personal information.

For privacy-related enquiries, contact us at:

Email: support@namhglobal.com

Subject: Data Protection / Privacy Enquiry

Address: NAMH Global LTD, Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia

2. Data We Collect

2.1 Identity and Contact Data

- Full legal name, date of birth, nationality, and gender
- Residential address, email address, and telephone number
- Government-issued identification (passport, national ID, driving licence)
- Proof of address documentation (utility bills, bank statements)

2.2 Financial Data

- Bank account details, payment card information, and e-wallet details
- Source of funds and source of wealth declarations
- Trading history, account balances, deposits, and withdrawals
- Tax identification numbers where applicable

2.3 Technical and Usage Data

- IP address, browser type, device identifiers, and operating system
- Pages visited, time spent, links clicked, and session data
- Trading platform login times, order history, and platform usage patterns
- Cookies and similar tracking technology data (see Section 8)

2.4 Communications Data

- Records of correspondence via email, live chat, WhatsApp, phone, or Telegram
- Recorded calls where applicable and permitted by law
- Survey responses and feedback submitted through our platforms

3. How We Collect Your Data

- **Information you provide when registering, completing KYC, submitting support requests, or completing website forms.** Direct submission:
- **Technical data collected automatically when you visit our website or use our platforms, including via cookies and analytics tools.** Automated collection:
- **Identity verification providers, credit reference agencies, fraud prevention services, and payment processors.** Third parties:
- **Regulatory databases, sanctions lists, and publicly accessible records used for compliance screening.** Publicly available sources:

4. Why We Use Your Data (Legal Basis)

4.1 Performance of Contract

To open and administer your trading account, process deposits and withdrawals, execute trades, and provide customer support.

4.2 Legal Obligation

To comply with AML/CTF regulations, KYC verification requirements, sanctions screening, and financial record-keeping laws.

4.3 Legitimate Interests

To detect and prevent fraud, improve our services, conduct internal analytics, and maintain network security.

4.4 Consent

To send marketing communications and educational content where you have opted in. You may withdraw consent at any time.

5. How We Share Your Data

We do not sell your personal data to third parties. We may share data with:

- **Identity verification services, payment processors, cloud hosting, and support platforms acting under strict data processing agreements.** Service providers:

- **Financial intelligence units, law enforcement, and regulatory bodies where legally required.** Regulatory authorities:
- **MetaTrader 5 operators and liquidity providers necessary to facilitate trading.** Technology partners:
- **Lawyers, auditors, and compliance consultants bound by professional confidentiality.** Professional advisers:
- **In the event of a merger or acquisition, subject to equivalent data protection standards.** Business transfers:

6. Data Retention

- Account data retained for a minimum of 5 years following account closure, per AML regulations.
- Transaction records retained for a minimum of 5 years from the transaction date.
- Communications records retained for a minimum of 3 years.
- Compliance-related data may be retained for up to 7 years or longer as required by applicable law.

Upon expiry of the applicable retention period, personal data is securely deleted or anonymised.

7. Your Rights

- **Request a copy of the personal data we hold about you.** Right of access:
- **Request correction of inaccurate or incomplete data.** Right of rectification:
- **Request deletion of data no longer necessary, subject to legal retention obligations.** Right of erasure:
- **Request that we limit processing in certain circumstances.** Right to restriction:
- **Request transfer of your data in a machine-readable format.** Right to data portability:
- **Object to processing based on legitimate interests or direct marketing.** Right to object:
- **Withdraw consent at any time without affecting prior lawful processing.** Right to withdraw consent:

Contact us at support@namhglobal.com. We will respond within 30 days.

8. Cookies

- **Required for website function — cannot be disabled.** Essential cookies:
- **Aggregated, anonymised data on visitor interactions.** Analytical cookies:
- **Remember your settings for a personalised experience.** Preference cookies:
- **Relevant advertising and campaign tracking, with your consent.** Marketing cookies:

9. Data Security

NAMH Global implements appropriate technical and organisational measures including: SSL/TLS encryption, encrypted storage, role-based access controls, regular security assessments, and staff training on data protection obligations.

10. International Data Transfers

Where personal data is transferred outside your country of residence, we ensure appropriate safeguards are in place including standard contractual clauses and data processing agreements.

11. Children's Privacy

Our services are not directed at individuals under 18. We do not knowingly collect data from minors. Contact us immediately if you believe a minor has provided personal data.

12. Changes to This Policy

We may update this policy from time to time. Material changes will be communicated via email or website notice. Continued use of our services constitutes acceptance of any revised policy.

13. Contact Us

Email: support@namhglobal.com

Address: NAMH Global LTD, Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia

Website: www.namhglobal.com

NAMH GLOBAL LTD — ALWAYS FORWARD.

Reg. No. 2024-00372 | Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia

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